



RDX Enterprise, LLC

Cybersecurity · Automation · Secure IT Operations

Veteran-Owned · NAICS 541512 — Computer Systems Design Services

CAPABILITY
STATEMENT

COMPANY OVERVIEW

RDX Enterprise, LLC is a veteran-owned cybersecurity, automation, and secure IT operations company founded by William Farrell, a retired U.S. Air Force cyber and intelligence professional with more than 20 years of military and enterprise technology experience. RDX supports secure technology operations across cybersecurity, SOAR automation, ServiceNow workflows, endpoint operations, Splunk/SIEM support, and RMF/NIST-aligned security practices — positioned to support federal, defense, education-command, and enterprise environments that require reliability, security, auditability, and operational continuity.

CORE COMPETENCIES

- **Cybersecurity Operations** — SOC workflow improvement, alert triage, incident response, threat-intel enrichment, security monitoring, evidence capture, escalation design.
- **SOAR Automation** — playbook design, approval gates, enrichment logic, response actions, evidence logging, automation governance (Cortex XSOAR, Splunk SOAR/Phantom, ThreatConnect, Cyware, API-driven).
- **ServiceNow / ITSM** — ITSM, CMDB, ITOM, incident workflows, request routing, automation integration, IT-operations support.
- **Splunk / SIEM** — security monitoring, alert enrichment, reporting, dashboarding concepts, automated-response integration.
- **RMF / NIST Support** — RMF-aligned documentation, control awareness, POA&M support, compliance workflow tracking, evidence organization, NIST 800-series practices.
- **Endpoint / Client Systems** — endpoint support, Windows environments, troubleshooting, imaging concepts, secure configuration for distributed users.
- **Secure IT Operations** — uptime-focused operations, service-desk improvement, cyber readiness, governance, documentation, repeatable SOPs.
- **AI Governance / HITL** — human-in-the-loop approval workflows and governed AI-assisted operations with evidence-based decision records.

DIFFERENTIATORS

- Retired U.S. Air Force cyber & intelligence leadership background.
- Hands-on SOAR engineering and security-automation experience.
- Experience across cybersecurity operations, ServiceNow, Splunk, SIEM, and endpoint support.
- Strong focus on evidence-based operations, documentation, and governance.
- Veteran-owned company aligned to DoD mission environments.
- Human-led, automation-assisted approach to secure operations and mission continuity.

COMPANY DATA

PRIMARY NAICS	541512
UEI	ZTVUCZYMVL69
CAGE CODE	19YR5
SAM REGISTRATION	Active — exp 06/02/2027
BUSINESS STATUS	Veteran-Owned
SDVOSB	Pending / In Review
NCSBE	Pending / In Review
LOCATION	NC (Raleigh area)

TEAMING POSTURE

RDX seeks **subcontractor and teaming roles** where its cybersecurity, SOAR/automation, RMF/NIST, ServiceNow, Splunk/SIEM, endpoint, and secure-IT-operations capabilities strengthen a prime contractor team — including the Marine Corps Education Command (EDCOM) IT Support Services requirement. RDX presents itself as a focused, disciplined specialist rather than a full-IDIQ prime.