



RDX Enterprise, LLC

Cybersecurity · Automation · Secure IT Operations

Service-Disabled Veteran-Owned Small Business (SDVOSB) · NAICS 541512

THE RDX STORY

RDX Enterprise, LLC is a Service-Disabled Veteran-Owned Small Business delivering cybersecurity, SOAR automation, and secure IT operations. RDX was founded by William Farrell, a retired U.S. Air Force cyber and intelligence professional with more than 20 years of military and enterprise technology experience. RDX supports secure technology operations across cybersecurity, SOAR automation, ServiceNow workflows, endpoint operations, Splunk and SIEM support, and RMF and NIST-aligned security practices. We are built to support federal, defense, education-command, and enterprise missions that require reliability, security, auditability, and operational continuity.

AT A GLANCE



Cybersecurity Operations

Secure, reliable operations for mission-focused environments.



SOAR Automation

Human-led automation designed for speed, control, and evidence.



ServiceNow / ITSM

Workflow integration and operational coordination across IT services.



Splunk / SIEM

Security monitoring, enrichment, reporting, and response support.



COMPANY DATA

	PRIMARY NAICS	541512
	UEI	ZTVUCZYMVL69
	CAGE CODE	19YR5
	SAM REGISTRATION	Active — exp 06/02/2027
	BUSINESS STATUS	Veteran-Owned
	SDVOSB	SBA-Certified — eff 06/24/2026
	NCSBE	Pending / In Review
	LOCATION	Clayton, NC



WHY RDX

- Retired U.S. Air Force cyber and intelligence leadership background.
- Hands-on SOAR engineering and security automation, not advisory-only.
- Evidence-based operations: every action produces an auditable record.
- Human-led, agent-assisted approach to mission continuity.
- SDVOSB set-aside eligibility that strengthens a prime's small business goals.



WILLIAM FARRELL

Founder & CEO
Retired U.S. Air Force
Cyber & Intelligence Professional



Human-led · Agent-assisted · Evidence-proven.



William Farrell — Founder & CEO



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RDX Enterprise, LLC

MISSION SUPPORT & DELIVERY

How RDX helps mission-driven organizations reduce manual work, strengthen secure operations, and prove outcomes.



1 Cybersecurity Operations

SOC workflow improvement, alert triage, incident response, threat-intel enrichment, security monitoring, evidence capture, and escalation design.



2 SOAR Automation

Playbook design, human approval gates, enrichment logic, response actions, evidence logging, and automation governance across Cortex XSOAR, Splunk SOAR/Phantom, ThreatConnect, Cyware, and API-driven workflows.



3 ServiceNow / ITSM

ITSM, CMDB, ITOM, incident workflows, request routing, automation integration, and IT-operations support.



4 Splunk / SIEM

Security monitoring, alert enrichment, reporting, dashboarding, and automated-response integration.



5 RMF / NIST Support

RMF-aligned documentation, control awareness, POA&M support, compliance workflow tracking, evidence organization, and NIST 800-series practices.



6 Secure IT Operations

Endpoint support, Windows environments, troubleshooting, uptime-focused operations, service-desk improvement, cyber readiness, governance, and repeatable SOPs.

HOW RDX DELIVERS



- 1 Assess** — Map the mission, the workflow, and the controls in scope.



- 2 Design** — Build secure workflows with human approval gates.



- 3 Operate** — Run repeatable enrichment, triage, and response.



- 4 Prove** — Create auditable evidence for RMF, POA&M, and customer reporting.



- 5 Improve** — Measure outcomes, tune playbooks, and harden the process over time.

WHY PRIMES TEAM WITH RDX



Small-business credit as an SBA-certified SDVOSB partner.



Focused cyber-automation specialist, not a full-IDIQ competitor.



Evidence discipline and quality-control gate before deliverables reach the customer.



Mission alignment for DoD, Navy, USMC, Space Force, and federal-civilian environments.



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RDX ACADEMY — CURRENT COURSES

RDX Academy extends the RDX mission by building practical, career-focused learning pathways in cybersecurity, automation, and governance.

RDX Academy was created to make modern cyber operations skills more approachable, practical, and career-ready.

The academy is designed for cybersecurity professionals, veterans, high school graduates, college students, career changers, and lifelong learners who want structured pathways into automation-driven security work.



RDX ACADEMY
Learn. Automate. Secure. Lead.



1 RDX SOAR Engineer Program

A self-paced, practical training program that helps learners move from SOC Analyst to SOAR Engineer. The program covers security operations foundations, Python for automation, threat-intelligence enrichment, REST APIs, SOAR playbooks, approval gates, SIEM/SOAR integration, incident-response automation, AI-assisted operations, governance, and career development.



2 RCSE Pathway

The SOAR Engineer Program supports the RDX Certified SOAR Engineer (RCSE) pathway, giving learners a structured route from learning to real-world application.



3 AI Governance Course

A practical course focused on human-led AI governance, automation oversight, approval workflows, responsible use of AI, evidence-based decision records, and governance-minded operations.



4 Who These Courses Serve

- Cybersecurity professionals
- College students and new grads
- Military and veterans
- Career changers
- High school graduates
- Tech enthusiasts and lifelong learners



LEARNING EXPERIENCE

- ✓ Self-paced and online
- ✓ Real-world examples
- ✓ Human-led, agent-assisted approach
- ✓ Career-focused and practical



Flexible learning on your schedule



Hands-on labs and practical exercises



Expert guidance and real-world insights



Build skills. Earn credentials. Advance.



Current course offerings are designed to help people build real skills, confidence, and opportunity in cybersecurity and automation.



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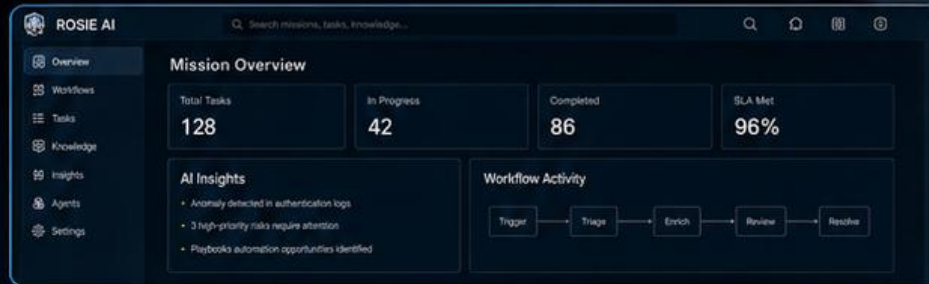
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PLATFORMS BUILT UNDER THE RDX BRAND

RDX is building human-led, agent-assisted platforms that support secure operations, governed automation, and mission execution.

Beyond consulting and training, RDX is building platforms that reflect the same operating philosophy used across its services: human-led decisions, controlled automation, evidence-based operations, and measurable outcomes.



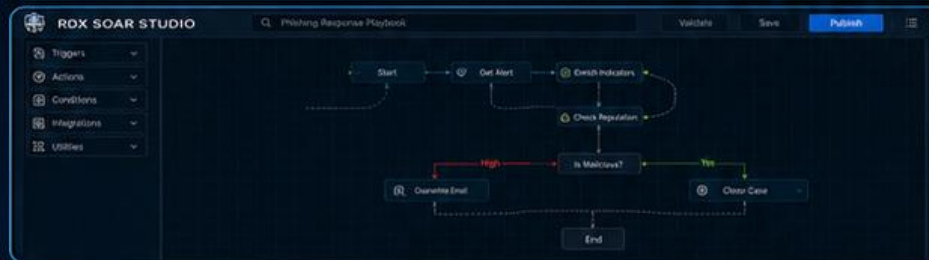
1 Rosie AI Platform

A platform concept designed to support AI-assisted work, organized execution, and human oversight across business and operational workflows.



2 RDX SOAR Platform

A security automation platform focused on orchestrated workflows, response support, and secure operations for modern cyber teams.



3 RDX SOAR Studio

A SOC-facing environment for designing, managing, and governing automation workflows, playbooks, and analyst-support processes.

RDX AGENTIC OPS Search...

Approval Dashboard

ID	Workflow	Agent	Requester	Risk	Submitted	Status
A-104	Credential Containment	Agent Alpha	A. Smith	High	5m ago	Pending
A-103	Endpoint Isolation	Agent Bravo	K. Johnson	Medium	10m ago	Pending
A-102	Threat Hunt Enrichment	Agent Charlie	M. Davis	Low	18m ago	In Review
A-101	Phishing Triage	Agent Alpha	L. Brown	Medium	27m ago	Pending

Workflow Details

Credential Containment

Agent Alpha Agent to 3-2

Impact: **High**

Evidence: 2 Artifacts

Evidence: Unread Content

Review Evidence

Approve Deny



4 RDX Agentic Operations Platform

A human-led, approval-based platform for orchestrating agents, workflows, evidence, approvals, and governance across mission operations.

WHAT TIES THE PLATFORM STORY TOGETHER



Human-led control



Agent-assisted execution



Evidence-based operations



Governed automation with approval workflows

LET'S BUILD WITH PURPOSE

RDX Enterprise is open to subcontracting, teaming, training, and platform discussions with mission-driven organization that value secure automation and operational discipline.

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