

# RDX Enterprise, LLC

Cybersecurity · Automation · Secure IT Operations

Service-Disabled Veteran-Owned Small Business (SDVOSB) · NAICS 541512



## CAPABILITY STATEMENT

### THE RDX STORY

RDX Enterprise, LLC is a Service-Disabled Veteran-Owned Small Business delivering cybersecurity, SOAR automation, and secure IT operations.

RDX was founded by William Farrell, a retired U.S. Air Force cyber and intelligence professional with more than 20 years of military and enterprise technology experience.

RDX supports secure technology operations across cybersecurity, SOAR automation, ServiceNow workflows, endpoint operations, Splunk and SIEM support, and RMF and NIST-aligned security practices.

We are built to support federal, defense, education-command, and enterprise missions that require reliability, security, auditability, and operational continuity.

COMPANY DATA	
PRIMARY NAICS	541512
UEI	ZTVUCZYML69
CAGE CODE	19YR5
SAM REGISTRATION	Active — exp 06/02/2027
BUSINESS STATUS	Veteran-Owned
SDVOSB	SBA-Certified — eff 06/24/2026
NCSBE	Pending / In Review
LOCATION	Clayton, NC

Human-led · Agent-assisted · Evidence-proven. William Farrell — Founder & CEO RDXenterprise@rdxenterprise.com www.rdxenterprise.com

## MISSION SUPPORT & DELIVERY

### CORE COMPETENCIES

- Cybersecurity Operations.** SOC workflow improvement, alert triage, incident response, threat-intel enrichment, security monitoring, evidence capture, escalation design.
- SOAR Automation.** Playbook design, human approval gates, enrichment logic, response actions, evidence logging, automation governance (Cortex XSOAR, Splunk SOAR/Phantom, ThreatConnect, Cyware, API-driven).
- ServiceNow / ITSM.** ITSM, CMDB, ITOM, incident workflows, request routing, automation integration, IT-operations support.
- Splunk / SIEM.** Security monitoring, alert enrichment, reporting, dashboarding, automated-response integration.
- RMF / NIST Support.** RMF-aligned documentation, control awareness, POA&M support, compliance workflow tracking, evidence organization, NIST 800-series practices.
- Endpoint / Client Systems.** Endpoint support, Windows environments, troubleshooting, secure configuration for distributed users.
- Secure IT Operations.** Uptime-focused operations, service-desk improvement, cyber readiness, governance, repeatable SOPs.
- AI Governance / HITL.** Human-in-the-loop approval workflows and governed AI-assisted operations with evidence-based decision records.

### DIFFERENTIATORS

- Retired U.S. Air Force cyber and intelligence leadership background.
- Hands-on SOAR engineering and security automation, not advisory-only.
- Evidence-based operations: every action produces an auditable record.
- Human-led, agent-assisted approach to mission continuity.
- SDVOSB set-aside eligibility that strengthens a prime's small business goals.

### NAICS CODES

CYBER & IT 541512 (primary) · 541513 · 541511 · 541690 · 518210 · 561621  
TRAINING 611420 · 611430  
STAFFING 561311 · 561320 · 561312

RDX Enterprise, LLC · Clayton, NC 919-219-8508 William Farrell — Founder & CEO RDXenterprise@rdxenterprise.com www.rdxenterprise.com

## RDX ACADEMY

### BUILDING THE NEXT GENERATION OF SOAR ENGINEERS

RDX Academy provides practical, career-focused training for cybersecurity and SOAR professionals. Our courses are built from real-world playbooks, tools, and mission experience.

#### CURRENT COURSES

- SOAR Engineer Certification Program**  
Hands-on training in SOAR platforms, playbook development, automation, and security operations.
- Splunk Power User**  
Search, dashboards, alerts, lookups, reports, and data modeling.
- Palo Alto Networks Firewall Basics**  
Configuration, policies, NAT, VPN, and security best practices.
- Cybersecurity Fundamentals**  
Security principles, threat landscape, and core defensive concepts.
- ServiceNow Fundamentals**  
ITSM concepts, workflows, and platform navigation.

#### WHAT STUDENTS GET

- Real-world labs and scenarios
- Industry-recognized skills
- Career-ready learning paths
- Certification preparation
- Ongoing mentorship and support

Learn. Build. Automate. Defend.

RDX Academy — Training today's talent for tomorrow's missions.

## PLATFORMS BUILT BY RDX

### AUTOMATE. INTEGRATE. PROTECT.



#### RDX AOP PLATFORM AGENTIC OPERATIONS PLATFORM

AOP is RDX's agent-centric operations platform that brings governance, automation, and human oversight together in one secure ecosystem.

- Agent orchestration & playbook automation
- Human approval gates & policy enforcement
- Evidence capture, audit trails & reporting
- Integrates with SIEM, ServiceNow, EDR & more
- Designed for secure, repeatable mission outcomes



#### RDX SOAR PLATFORM AUTOMATION THAT RESPONDS

The RDX SOAR Platform delivers built-in playbooks and automation that act fast and keep humans in control.

- Incident response automation
- Pre-built and custom playbooks
- Human approval gates
- Audit-ready evidence logging
- Integrates with major security tools

Product names and marks (Splunk, ServiceNow, Cortex XSOAR, Phantom, ThreatConnect, Cyware) are trademarks of their respective owners; reference does not imply endorsement or partnership.

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